# lendingtree®

Investor & Analyst Day

December 13, 2016

LendingTree, Inc. (Nasdaq: TREE)

#### Forward-Looking Statements

#### Safe Harbor Statement Under the Private Securities Litigation Reform Act of 1995

The matters contained in this presentation may be considered to be "forward-looking statements" within the meaning of the Securities Act of 1933 and the Securities Exchange Act of 1934, as amended by the Private Securities Litigation Reform Act of 1995. Those statements include statements regarding the intent, belief or current expectations or anticipations of LendingTree and members of our management team. Factors currently known to management that could cause actual results to differ materially from those in forward-looking statements include the following: adverse conditions in the primary and secondary mortgage markets and in the economy, particularly interest rates; seasonality of results; potential liabilities to secondary market purchasers; changes in the Company's relationships with network lenders; breaches of network security or the misappropriation or misuse of personal consumer information; failure to provide competitive service; failure to maintain brand recognition; ability to attract and retain customers in a cost-effective manner; ability to develop new products and services and enhance existing ones; competition; allegations of failure to comply with existing or changing laws, rules or regulations, or to obtain and maintain required licenses; failure of network lenders or other affiliated parties to comply with regulatory requirements; failure to maintain the integrity of systems and infrastructure; liabilities as a result of privacy regulations; failure to adequately protect intellectual property rights or allegations of infringement of intellectual property rights; and changes in management. These and additional factors to be considered are set forth under "Risk Factors" in our Annual Report on Form 10-K for the period ended December 31, 2015, our Quarterly Report on Form 10-Q for the period ended September 30, 2016 and in our other filings with the Securities and Exchange Commission. We undertake no obligation to update or revise forward-looking statements to reflect changed assumptions, the

#### **About LendingTree, Inc.**

LendingTree, Inc. (NASDAQ: TREE) operates the nation's leading online loan marketplace and provides consumers with an array of online tools and information to help them find the best loans for their needs. LendingTree's online marketplace connects consumers with multiple lenders that compete for their business, empowering consumers as they comparison-shop across a full suite of loans and credit-based offerings. LendingTree provides access to lenders offering home loans, home equity loans/lines of credit, personal loans, auto loans, student loans and more.

LendingTree, Inc. is headquartered in Charlotte, N.C. and maintains operations solely in the United States.



## lendingtree®



Opening Remarks

Doug Lebda: Founder, Chairman & CEO

#### A Marketplace & Brand Built Over 20 Years





#### A True Online Marketplace

#### A True Online Marketplace Enabling Consumers and Lenders to Shop for Each Other





#### Massive Market Opportunity



#### Sources:

- 1) Mortgage Brokers Association, Wall Street research, Wall Street Journal, Department of Education, Federal Reserve, Scotsman Guide, RealtyTrac, Booz & Co., company filings, internal estimates.
- 2) eMarketer, May 2015, includes advertising that appears on desktop and laptop computers as well as mobile phones and tablets; inclusive of \$2.0bn core target market as per internal estimates.
- 3) The Financial Brand and Aite Group, "2015 State of Bank & Credit Union Marketing" as cited in Aite Group blog post, Jan 28, 2015.
- 4) Market share and penetration percentages are based on LTM revenue (as of September 30, 2016) of \$361.9mm.



#### Who You'll Hear From Today

Doug Lebda
Chairman & CEO
Opening Remarks



Sam Yount
Chief Marketing Officer
Digital Marketing & Scale



Neil Salvage
President
Business Overview



Todd Lauer

VP, Brand & Creative

Creative Process & Brand



Nikul Patel
Chief Product & Strategy Officer
Strategy & Product Roadmap



Paul Tyma
Chief Technology Officer
Technology



Sam Mischner

SVP, Head of Sales & GM, Mortgage

Sales Strategy & Lender Panel Discussion



Gabe Dalporto
Chief Financial Officer
Financial Outlook



#### Takeaways from Today

- 1 Massive opportunity
- 2 Proven track record
- 3 The right team to scale



# lendingtree®



**Business Overview** 

Neil Salvage, President

# "When you look at a strong brand, you see a promise."

– Jim Mullen

Founder, Mullen Advertising



"Whether you have a loan or need a loan, we will help you save money."

#### An Org Structure Created for Future Growth

#### We have the structure and team to scale

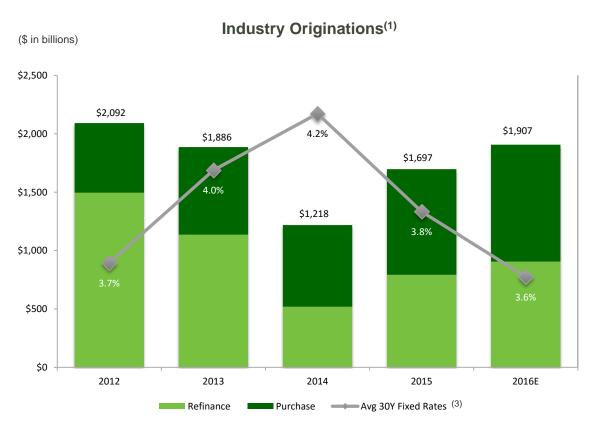


#### Strong and Consistent Growth in Revenue & Profitability



#### Mortgage: Consistent Growth Through Cycles

#### **Mortgage Segment**







<sup>1)</sup> Survey of estimates from MBA, Fannie Mae and Freddie Mac.

<sup>2)</sup> Reflects "Adjusted Exchanges" revenue which is non-GAAP. GAAP mortgage revenue for such period was \$61.2mm. For definitions and reconciliations of this measure, please refer to our Q4 '13 earnings press release dated 3/10/14

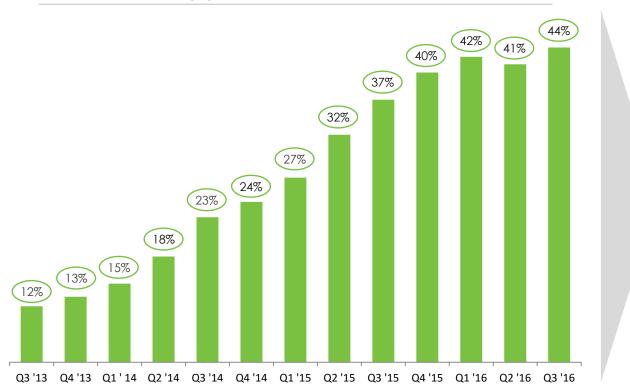
<sup>3)</sup> Freddie Mac

<sup>4)</sup> Last twelve months as of Q3 '16 earnings release

#### Non-Mortgage Categories Diversifying Revenue

#### Interest Rates and Purchase/Refinance Mix are Becoming Less Relevant as New Products Gain Scale and Diversify Revenues

#### Non-Mortgage as a Percent of Total Revenue



#### **Non-Mortgage Products**



**Student Loans** 

**Credit Cards** 

Mortgage



Reverse

**Home Equity** 



OPEN

Small Business Loans



**Personal Loans** 



#### Our Goal: Be #1 or #2 in All Categories

#### March 2015 Investor Day

Category	Est. Market Share <sup>(1)</sup>
Refinance Mortgage	#1
Purchase Mortgage	#1
Personal Loans	#1
Auto Loans	#1 <sup>(2)</sup>
Reverse Mortgage	Top-5
Credit Cards	"emerging"
Business Loans	"emerging"
Student Loans/Refi	"emerging"

#### Today

Category	Est. Market Share <sup>(1)</sup>
Refinance Mortgage	#1
Purchase Mortgage	#1
Personal Loans	#1
Auto Loans	#1 <sup>(2)</sup>
Reverse Mortgage	#1
Credit Cards	Top-5
Business Loans	Top-3
Student Loans/Refi	Top-3



<sup>(1)</sup> Among lead providers. Based on competitive intelligence and client feedback.

<sup>(2)</sup> Direct auto finance.

#### Credit Cards: Improved Positioning



- Unmatched expertise in Paid Search
- Proprietary tech/analytics platform
- Keen ability to drive high credit-quality borrowers
- Deep-rooted issuer relationships
- Seasoned team with 10+ years experience in industry



- LendingTree brand
- Cross-channel marketing expertise
- MyLendingTree hub
- Organizational scale



Market size: \$800M-\$1.0B (1)

in comparison shopping revenue ~2X larger than next category





#### What's next?



### lendingtree®



Strategy & Product Roadmap

Nikul Patel, Chief Product & Strategy Officer

#### Shopping for the best loan can be hard.



But it doesn't have to be.



# Comparison-shopping at LendingTree saves the average consumer money and time.





"The process was simple and took no time to get a response that my application was accepted. Money was in my account in 24 hours and I was able to pay off my balances in no time."

- Margaret of Elgin, IL Dec. 3, 2016

<sup>1)</sup> Source: Company press release, 1/20/15, "LendingTree Finds Consumers Can Save as Much as \$24,000 Over Life of Loan by Comparison Shopping"

<sup>2)</sup> Source: Company press release, 3/24/15, "Study Shows Borrowers Can Save up to \$1,000 on Average by Comparison-Shopping Personal Loans on LendingTree"

Comparison-shopping



Disclosures

You've been matched with these 4 top lenders.





15-YEAR FIXED 5/1 ARM

4.120%

3.990%

\$6,630

See offer details

• Highest in customer satisfaction for 6 years

- · Fast and simple refinancing process
- Over 2 million American families helped





Call 555-555-5555





30-YEAR FIXED 15-YEAR FIXED 5/1 ARM

3.924%

\$1,512

See offer details

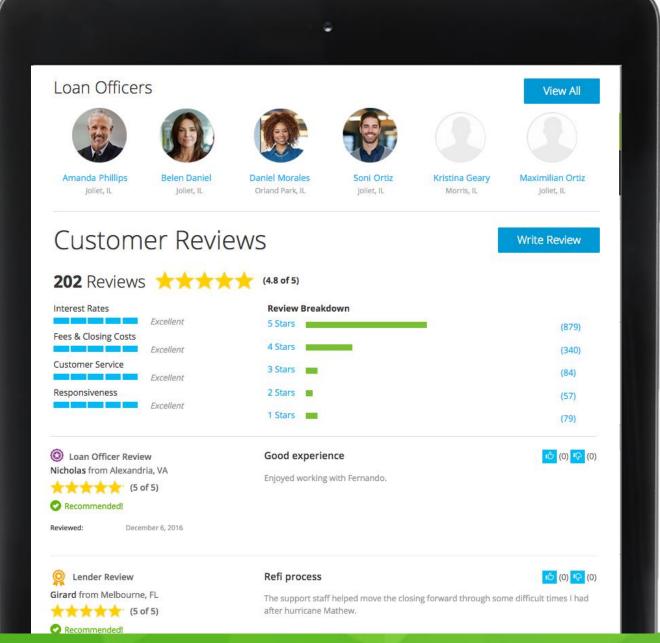
- · Lifetime guarantee protection
- · Fast and simple refinancing process
- Close in as little as 30 days





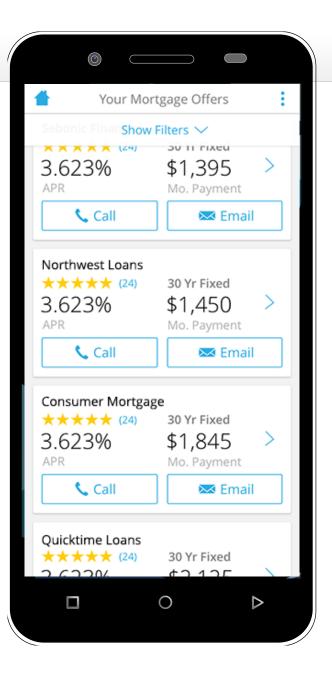
Call 555-555-5555

- Comparison shopping
- Trust and transparency





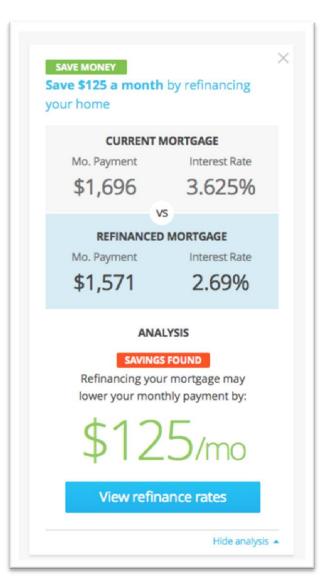
- Comparison shopping
- Trust and transparency
- Ease of transaction





- Comparison shopping
- Trust and transparency
- Ease of transaction
- Relationship with consumer

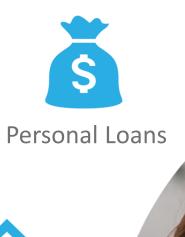














**Credit Cards** 







**Business Loans** 

# What's Next?

#### Key strategic initiatives

- 1 Expand into new categories
- 2 Strengthen the consumer relationship
- Re-imagine the consumer experience
- 4 Mass scale funnel optimization





1 Expand into new categories

#### Add more services to address consumer needs



- Increase touch points with consumers
- Augment consumer & financial data
- Improve life time value of a consumer

#### Consumers in various credit & debt profiles

#### 45M consumers

#### **Prime and Mid-Prime**

Alerts to save money

#### **Minor Credit** Issue

Self help through My LendingTree

#### **Accumulated**

Debt management with credit cards and personal loans

#### Debt

Debt Settlement



#### **Serious Credit** Issues

Credit Repair

#### **Financial** Reset

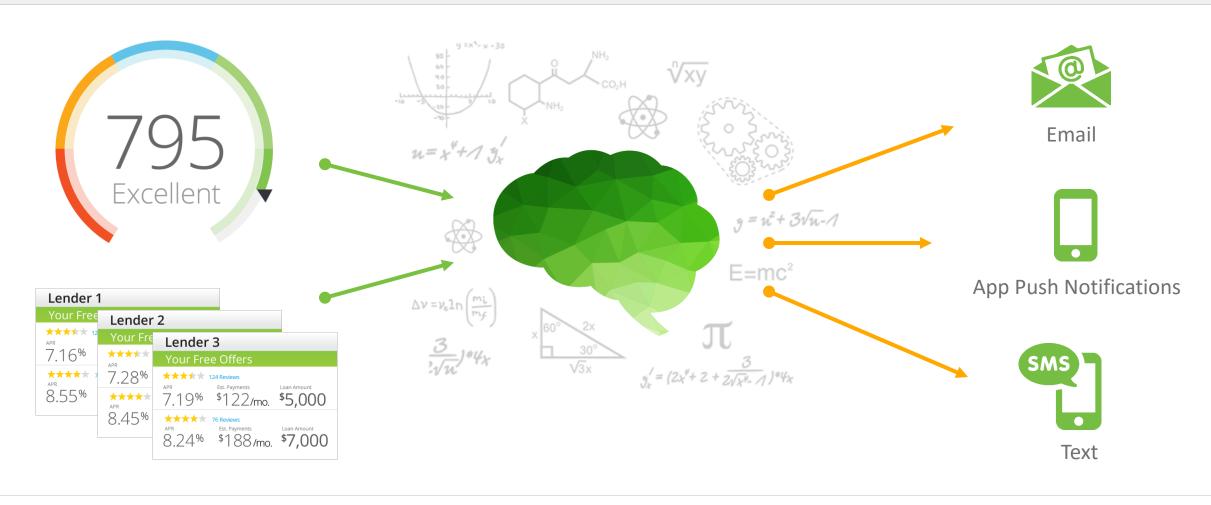
Bankruptcy Referral



2

Strengthen the consumer relationship

#### Access to rich credit data allows us to calculate savings by product













#### My LendingTree Today



4.0 M Users



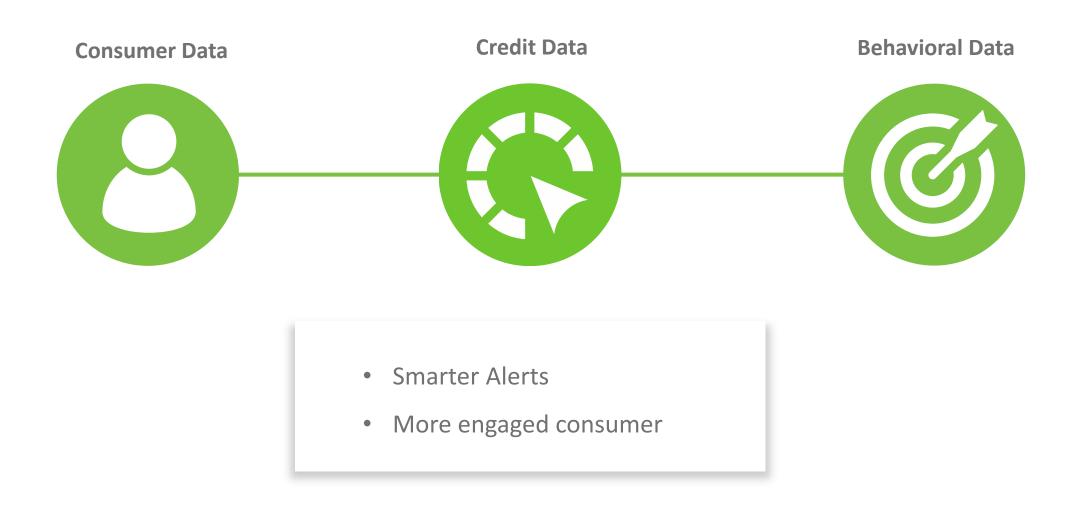
2x improved engagement



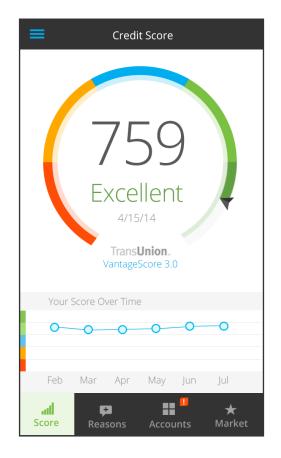
\$295bn Total Outstanding Debt



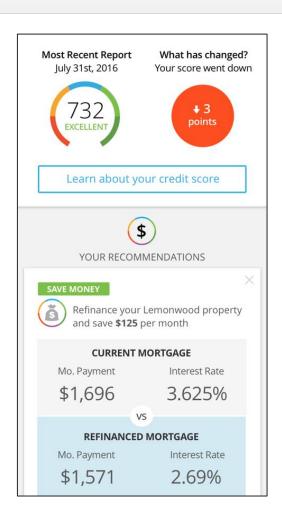
#### **Evolving My LendingTree**



## **Evolving My LendingTree**

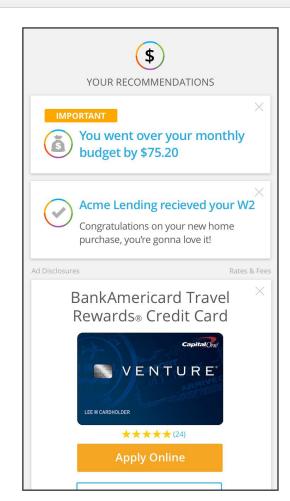






#### Version 2

- Recommendations
- Savings Alerts



#### Version 3

- Transactional Data
- Lender Updates





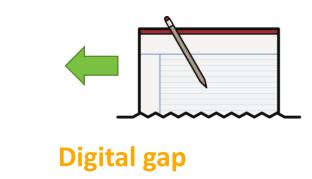
Reimagine the consumer experience

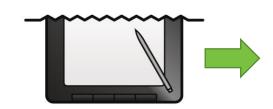
## Digital gap hurts conversion.... But massive opportunity remains

#### **Shopping for loans**

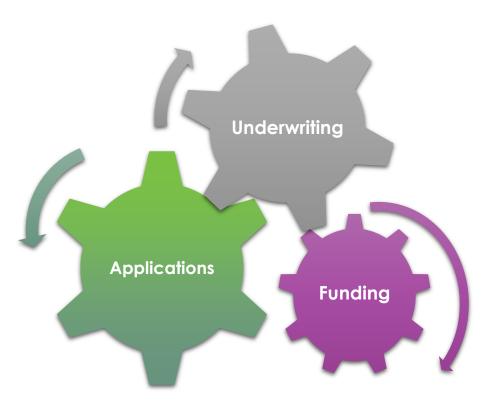


**Mostly digital** 



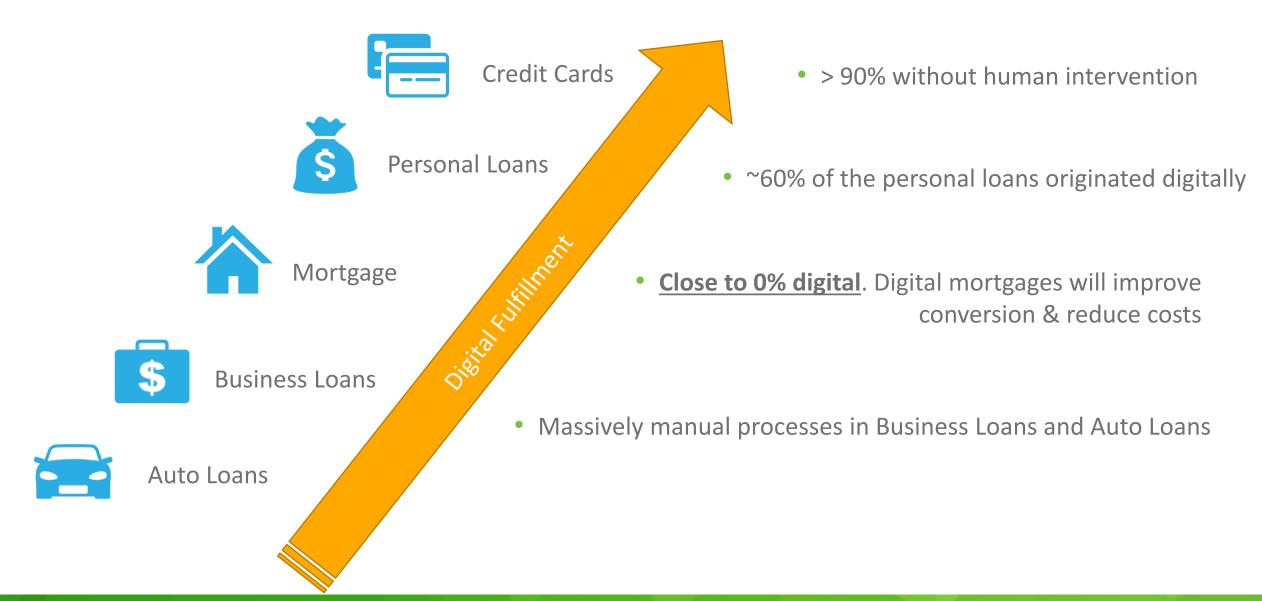


Origination of loans



Slowly going digital

## Digital fulfillment across categories



## Digital fulfillment will improve closed loans



Help borrower decide on the best loan



Enable digital fulfillment



Improve consumer satisfaction with better close rates



## Dealing with changing consumer preferences

#### Popularity of Business Contact Channels by Generation

	% of Centers Reporting Most Popular Conatct Channels by Generation				
	Internet/ Web Chat	Social Media	Electronic Messaging (e.g. email, SMS)	Smartphone App	Telephone
Generation Y	<b>24%</b>	<b>24%</b>	<b>21%</b>	<b>19%</b>	<b>12%</b>
born 1981-1999)	(1st choice)	(1st choice)	(3rd choice)	(4th choice)	(5th choice)
Generation X	<b>21%</b>	<b>12%</b>	<b>28%</b>	<b>11%</b>	<b>29%</b> (1st choice)
(born 1961-1980)	3rd choice)	(4th choice)	(2nd choice)	(5th choice)	
Baby Boomers	<b>7%</b>	<b>2%</b>	<b>24%</b>	<b>3%</b>	<b>64%</b> (1st choice)
(born 1945-1960)	(3rd choice)	(5th choice)	(2nd choice)	(4th choice)	
Silent Generation (born before 1945)	<b>2%</b> (3rd choice)	<b>1%</b> (4th choice)	<b>6%</b> (2nd choice)	<b>1%</b> (5th choice)	<b>90%</b> (1st choice)



## What does It mean to LendingTree?

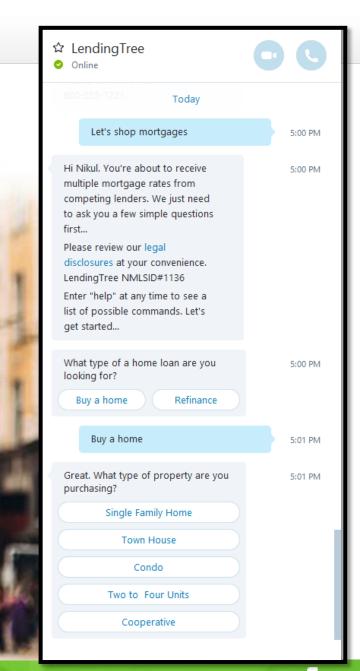
Evolve business contact methods



Text



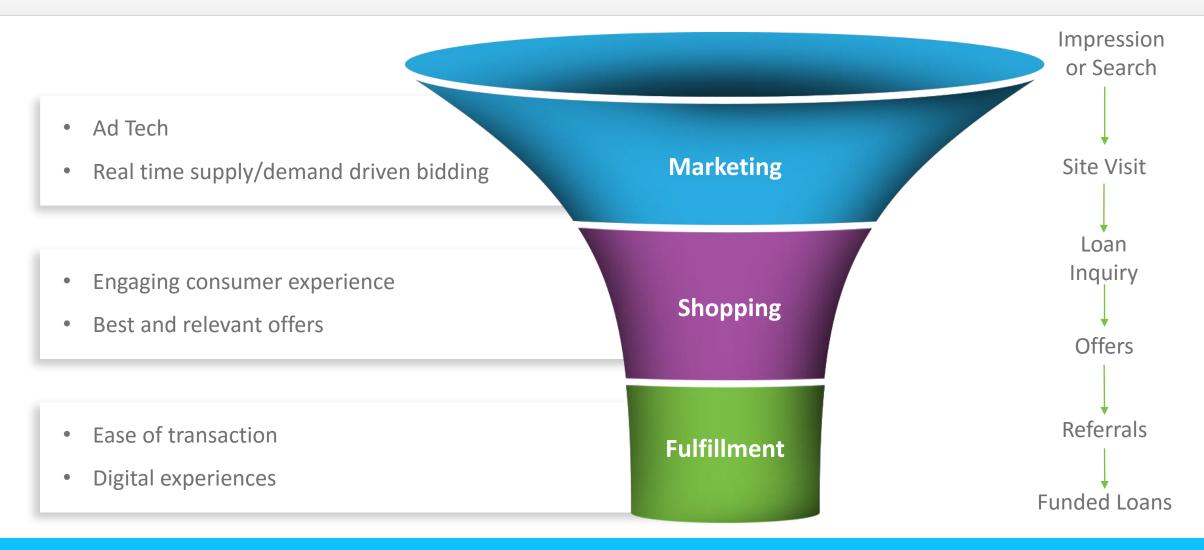
Skype Bot Launching Jan 2017





Mass scale funnel optimization

## Constantly improving funnel conversion



Massive drop off among all three stages. Small incremental improvements drive big financial impact.



## Key strategic initiatives in summary

- 1 Expand into new categories
- 2 Strengthen the consumer relationship
- 3 Improve consumer experience with digital fulfillment
- 4 Mass scale funnel optimization



## lendingtree®



Sales Strategy & Lender Panel Discussion

Sam Mischner: SVP, Head of Sales & GM, Mortgage

## Large, Diverse Network

#### Sales focus: Lender Success and Growth



#### Sales Team Structure

Implemented a process that's scalable and repeatable

The structure below creates:

- 1. Specialization
- 2. Efficiency



#### Sales Team Focus – Three Pillars

### **Top Lenders**

Strengthen and diversify network by identifying and adding the top lenders in each vertical

### Coverage

Identify referrals with fewer matches and target lenders that can serve those borrowers

#### Performance

Proactively assist and monitor lender performance to enable future growth



## The sales team utilizes strategic problem solving to help both new and existing lenders



#### **New Lenders**

#### Which lenders should we target?

Top originators in each vertical that can add value to the network

## What is the key to adding top lenders to the network?

- Deep customer knowledge
- Customized solutions
- We want to sell loans, not leads



with LendingTree?

## What lenders have the ability to scale

Identify top originators on our network who haven't reached their potential but have the infrastructure, budget and capacity to scale

## How do convince lenders to allocate more budget with LendingTree?

- Understand origination goals
- Phased approach & roadmap to growth



## Filling Coverage Gaps

**Issue**: Lender underwriting guidelines, capacity & economics create areas of lower demand

#### **Solution:**

- 1. Target gaps in coverage by identifying lenders that have niche products
- 2. Create compelling proposals that incentivize lenders to test and expand

#### **Result:**

- 1. Opportunity for lender success + growth
- 2. Increases monetization

Sample Personal Loan Coverage Heat

Map

Loan Amount/ Credit Score	720+	680-719	660-679	640-659	620-639	580-619	560-579	< 560
\$0 – \$4,999								
\$5,000 – \$9,999								
\$10,000 - \$14,999								
\$15,000 - \$19,999								
\$20,000 - \$24,999								
\$25,000 - \$29,999								
\$30,000 - \$34,999								
\$35,000 - \$39,999								

## Tracking Lender Performance

## **Diagnostics Summary**

Checking over 25+ items





- Landing Page
- Ratings and Reviews





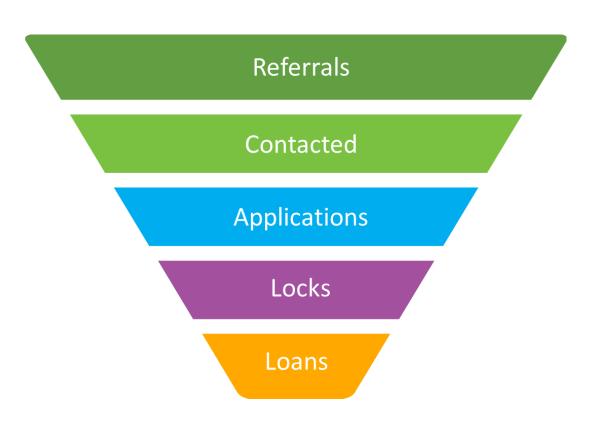
- Offers Presented
- APR Benchmarking





See conversion funnel

### **Conversion Funnel**



## Summary

Built a sales team that creates focus and an ability to scale

Strong lender partnerships are critical in LendingTree's success



## Panel Discussion – Lender Partnerships



#### **GRAHAM SKIDMORE**

VP - Marketing & Business Channel Strategy



#### **TOBY ALFRED**

Managing Director,
Customer Acquisition Direct to Consumer Lending



#### **MARCIA OSBORNE**

Head of Digital Acquisition, Citi Cards



#### **JAY PLUM**

EVP, Mortgage & Consumer Lending



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Lunch Break

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Digital Marketing & Scale
Sam Yount, Chief Marketing Officer

## We Have a Sustainable Competitive Advantage in Marketing

#### **Structural Competitive Advantages**

- Advantage 1: Brand
- Advantage 2: Monetization
- Advantage 3: Product breadth
- Advantage 4: Recurring Revenue

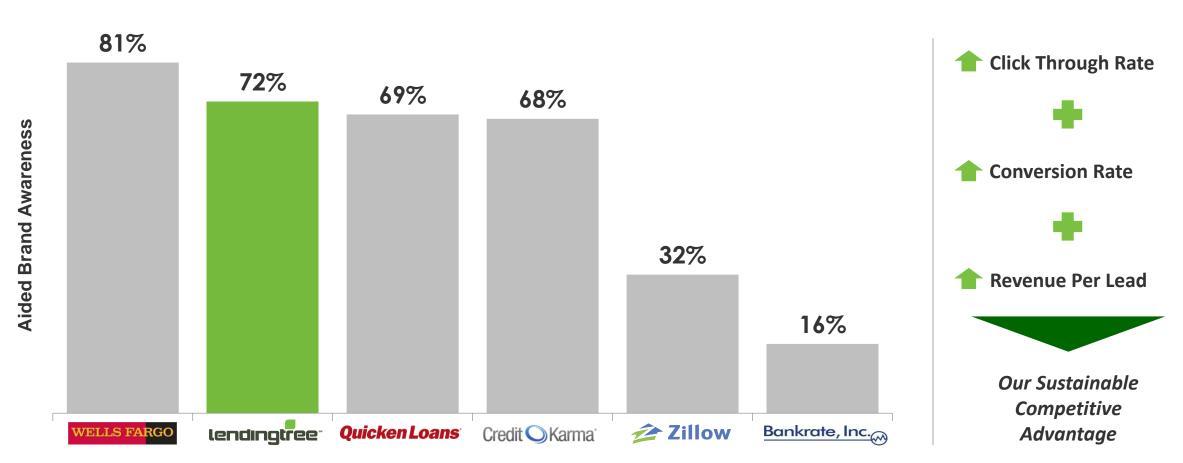
#### **Operational Competitive Advantages**

- Advantage 1: Best in class talent
- Advantage 2: Rigorous analytical approach
- Advantage 3: Leading edge marketing tech
- Advantage 4: Diversified channels



## The iconic **lendingtree** brand

#### ~\$1.5 billion Lifetime Brand Investment



Source: LendingTree Consumer Research Study conducted by Brand Canvas in Q1 2016. 639 total online interview respondents were familiar with financial services and recruited to participate in a 28-minute online interview exploring current awareness, impressions, product knowledge, purchase intent, satisfaction, net promoter scores, attributes, personality metrics and ad awareness of LendingTree and competitors. Sample for all weeks was balanced on age, gender, household makeup, income, online behavior and primary decision maker. Respondents were required to have at least a moderate propensity to transact for financial products online to qualify for survey.



## Our brand: competitive advantage, cheaper clicks

Identical creative, landing page and conversion funnel. Only variance was brand logo.



## Product and channel coverage creates many opportunities

	Mortgage	Personal Loan	Credit Card	Home Equity	Reverse	Business	Student	Auto
Search	\$	\$	\$	\$	\$	\$	\$	\$
SEO	\$	\$	\$	\$	\$	\$	\$	\$
Social	\$	\$	\$	\$	\$	\$	\$	\$
Native	\$	\$	\$	\$	\$	\$	\$	\$
Display	\$	\$	\$	\$	\$	\$	\$	\$
CRM	\$	\$	\$	\$	\$	\$	\$	\$
TV	\$	\$	\$	\$	\$	\$	\$	\$
Radio	\$	\$	\$	\$	\$	\$	\$	\$
Affiliate	\$	\$	\$	\$	\$	\$	\$	\$
BD	\$	\$	\$	\$	\$	\$	\$	\$

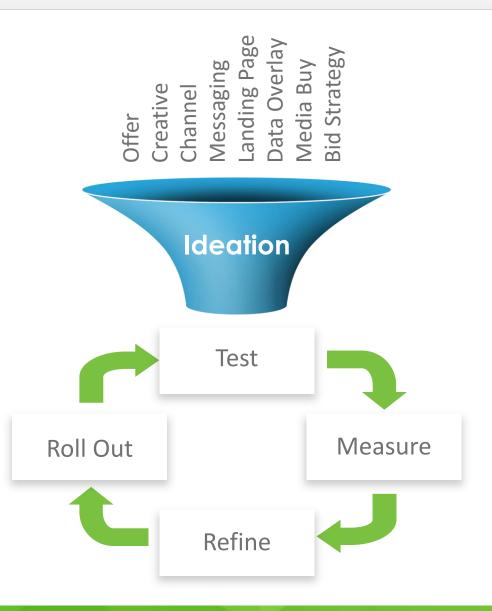
## Significant scale and leverage remains across products and channels

	Number of Verticals with Meaningful Development (Total = 8)	Untapped Verticals	Opportunity Remaining
Search	5	3	Moderate
SEO	3	5	Very Large
Social	3	5	Very Large
Native	3	5	Large
Display	4	4	Large
CRM	5	3	Large
TV	2	6	Large
Radio	0	8	Large
Affiliate	5	3	Moderate
BD	4	4	Large



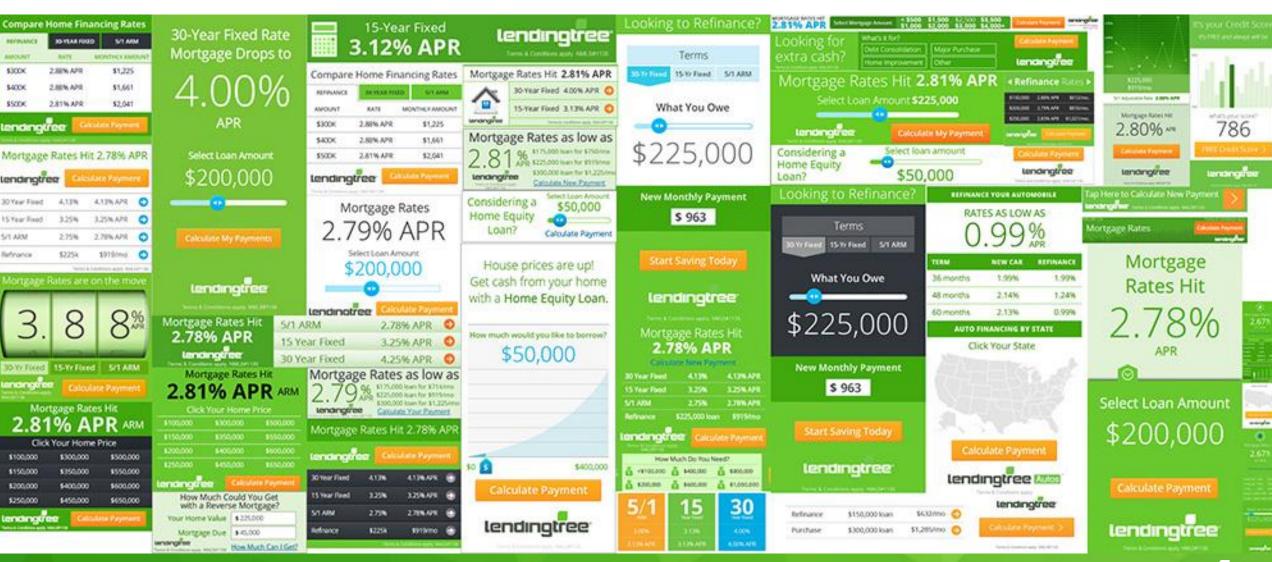
## Maniacal Testing and Analytics Drives Consistent Performance Improvements

- For every 10 partners tested, only 2 run beyond initial campaign
- Every placement has a control and challengers running
- The more scale we get, the faster we learn, the better the performance



## Test, Test, Test. Then Test Some More.

Visually different but brand-consistent, bold and compelling. Testing styles, headlines, CTAs, animations, etc.



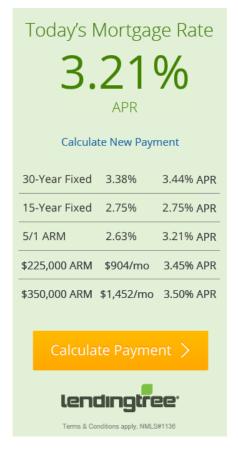
## Find a Winner. Then Massively Iterate.

Testing various sizes, colors and executions for various placements.



## Does Adding MORE Information Provide Lift?

#### Control





Today's Mortgage Rate  3.21%  APR  Calculate New Payment						
LOAN TYPE APR CHANGE						
30-Year Fixed	3.44%	<b>+</b> 0.01				
15-Year Fixed	2.75%	0.00				
5/1 ARM	3.21%	♠ 0.08				
PURPOSE 5/1	ARM AMOUNT	PAYMENTS				
Refinance	\$225,000	\$904/mo				
Purchase	\$350,000	\$1,360/mo				
Calculate Payment >						
lendingtree' Terms & Conditions apply. NMLS#1136						

## Does Adding MORE Information Provide Lift?

#### Winner!

Today's Mortgage Rate 3.21% Calculate New Payment 30-Year Fixed 3.38% 3.44% APR 15-Year Fixed 2.75% 2.75% APR 5/1 ARM 2.63% 3.21% APR \$225,000 ARM \$904/mo 3.45% APR \$350,000 ARM \$1,452/mo 3.50% APR lendingtree Terms & Conditions apply, NMLS#1136

## 7% decrease in iCR

(impression-to-conversion rate)



## 9% decrease in iCR

(impression-to-conversion rate)



## Does Adding LESS Information Provide Lift?

#### Winner!

Today's Mortgage Rate 3.21% Calculate New Payment 30-Year Fixed 3.38% 3.44% APR 15-Year Fixed 2.75% 2.75% APR 5/1 ARM 2.63% 3.21% APR \$225,000 ARM \$904/mo 3.45% APR \$350,000 ARM \$1,452/mo 3.50% APR lendingtree Terms & Conditions apply, NMLS#1136

## 7% decrease in iCR

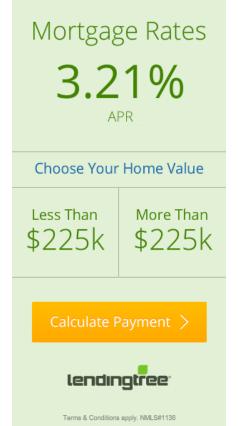
(impression-to-conversion rate)



## 9% decrease in iCR

(impression-to-conversion rate)





## Does adding LESS information provide lift?

Winner!

Today's Mortgage Rate 3.21% Calculate New Payment 30-Year Fixed 3.38% 3.44% APR 15-Year Fixed 2.75% 2.75% APR 5/1 ARM 2.63% 3.21% APR \$225,000 ARM \$904/mo 3.45% APR \$350,000 ARM \$1,452/mo 3.50% APR lendingtree Terms & Conditions apply, NMLS#1136

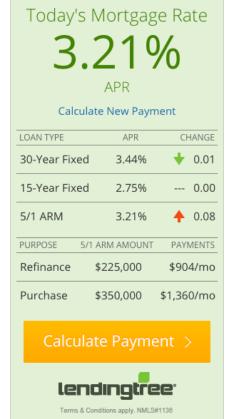


(impression-to-conversion rate)



## 9% decrease in iCR

(impression-to-conversion rate)



## 12% decrease in iCR

(impression-to-conversion rate)

Mortgage Rates 3.21% Choose Your Home Value Less Than More Than \$225k \$225k lendingtree

Terms & Conditions apply. NMLS#1136

#### Winner!

Today's Mortgage Rate 3.21% Calculate New Payment 30-Year Fixed 3.38% 3.44% APR 15-Year Fixed 2.75% 2.75% APR 5/1 ARM 2.63% 3.21% APR \$225,000 ARM \$904/mo 3.45% APR \$350,000 ARM \$1,452/mo 3.50% APR lendingtree Terms & Conditions apply, NMLS#1136

## 7% decrease in iCR

(impression-to-conversion rate)



## 9% decrease in iCR

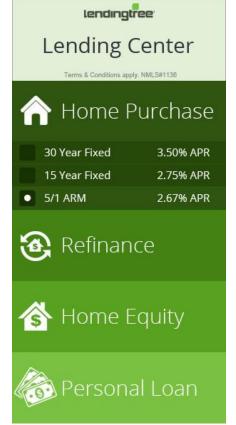
(impression-to-conversion rate)



## 12% decrease in iCR

(impression-to-conversion rate)





## Test, Test, Test. Then Test Some More.

Winner!

Today's Mortgage Rate 3.21% Calculate New Payment 30-Year Fixed 3.38% 3.44% APR 15-Year Fixed 2.75% 2.75% APR 5/1 ARM 2.63% 3.21% APR \$225,000 ARM \$904/mo 3.45% APR \$350,000 ARM \$1,452/mo 3.50% APR lendingtree Terms & Conditions apply, NMLS#1136

## 7% decrease in iCR

(impression-to-conversion rate)



## 9% decrease in iCR

(impression-to-conversion rate)



## 12% decrease in iCR

(impression-to-conversion rate)

## Mortgage Rates 3.21%

APR

#### Choose Your Home Value

\$225k

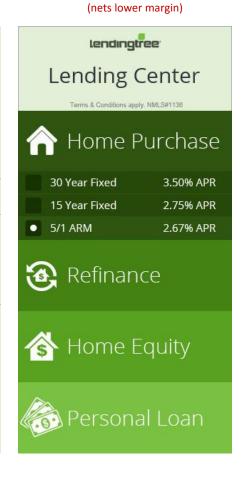
More Than \$225k

Calculate Payment >



Terms & Conditions apply. NMLS#1136

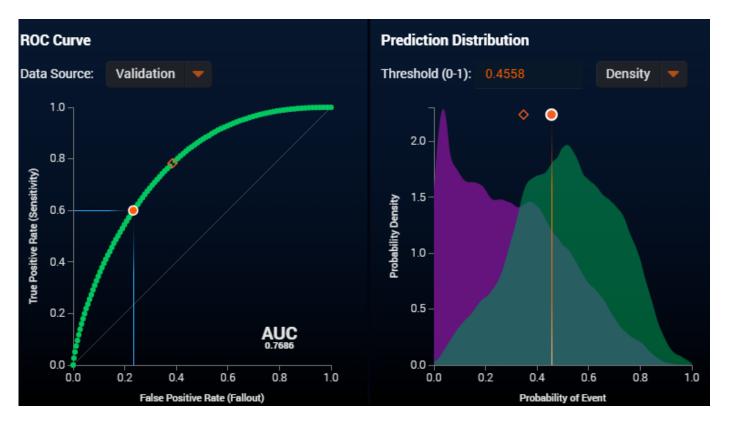
#### 7% increase in iCR 24% decrease in Rev/Lead





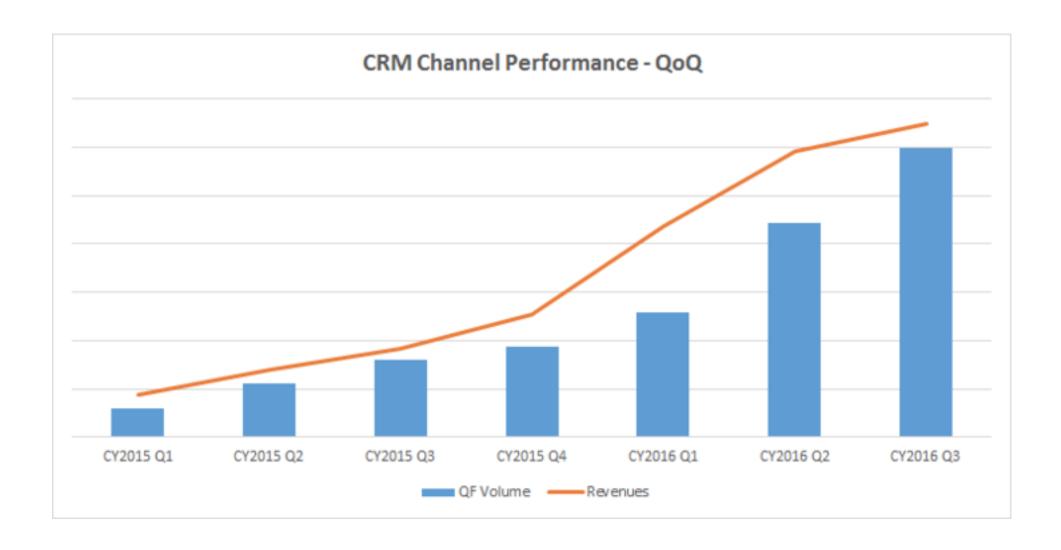
## Case Study: Analytics Driving CRM Performance

- Using our customer database we built models for propensity to respond for a personal loan offer.
- Leveraging the model, we were able to send 17% of the emails for 60% of the revenue vs a broadly targeted campaign.
- Pushing only relevant messages preserves high email open rates and allows us to grow the lifetime value of consumers.



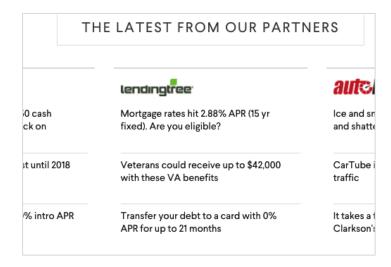


#### CRM Revenue Growth Acceleration



## Case Study: Building Publisher-Direct, Content Relationships

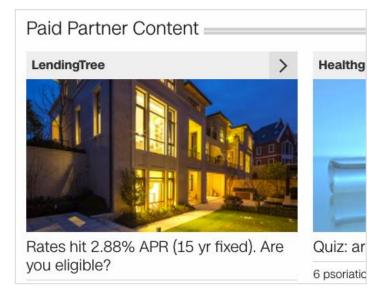
AOL



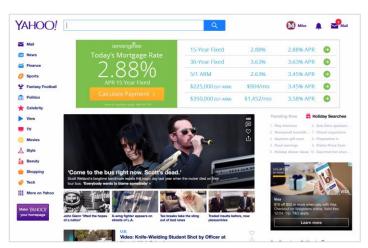
MSN



CNN



Yahoo





### Case Study: Sell Cash-Out Refinance as a Home Equity Alternative

Record Low interest rates make Cash-Out refi a more appealing alternative to home equity loans.





## The Industry's Best Marketing Machine



# lendingtree®



Creative Process & Brand
Todd Lauer, VP Brand & Creative



# Building a cohesive, high-performing visual identity

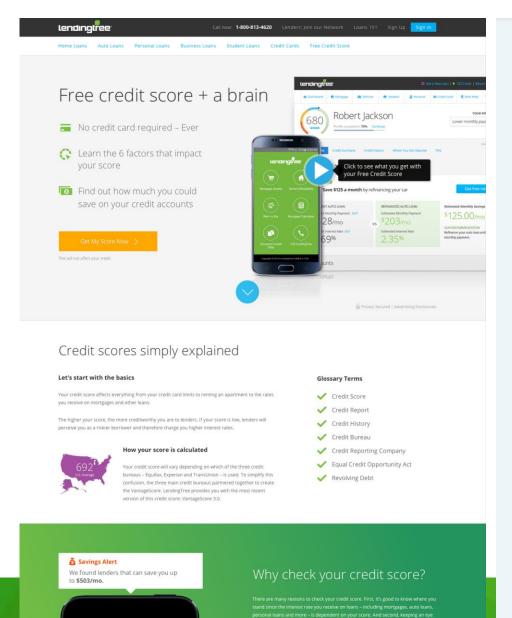
- Driven by consumer insights & psychology
- Data is king
- Aggressive bottom line growth

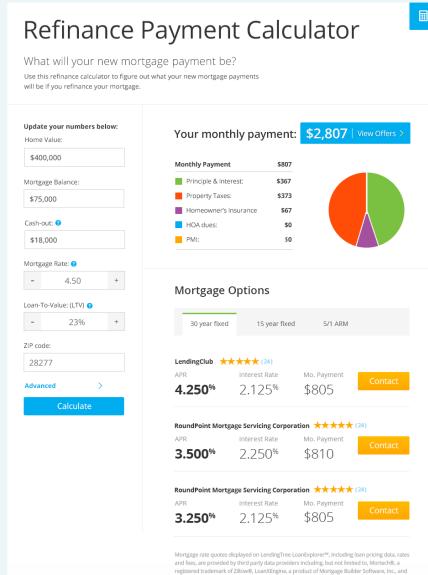
#### Bringing It All In-house

- Creative deeply embedded into our channels
- Live and breathe the brand and culture
- Priority is the customer and bottom line
- Much faster with little overhead

- Way less expensive (fees & production)
- Share winnings across multiple channels
- Team comradery and competition
- Continue to outperform agency

## Key Partner in Ongoing Testing Strategies

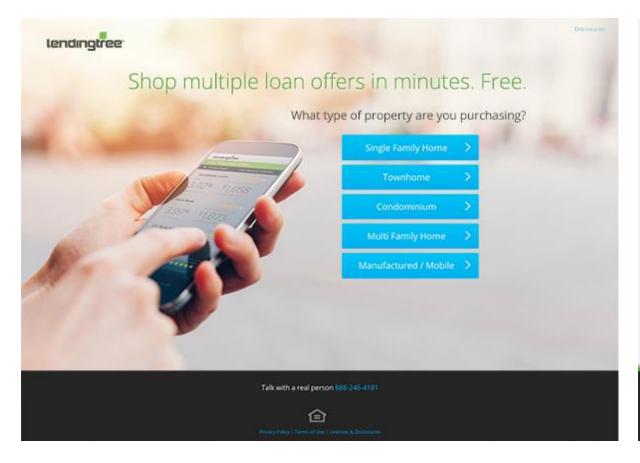


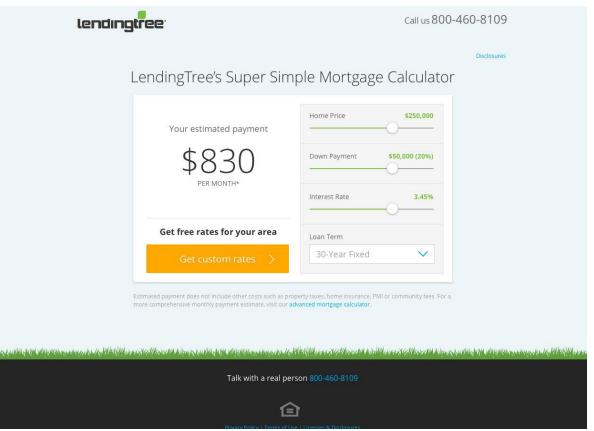


LoanTek, Inc.



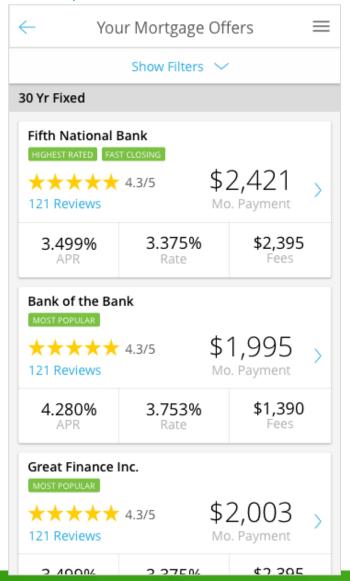
#### Aggressively A/B Testing for Different Audiences

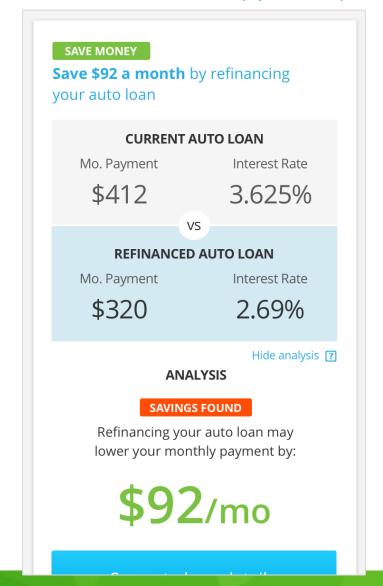


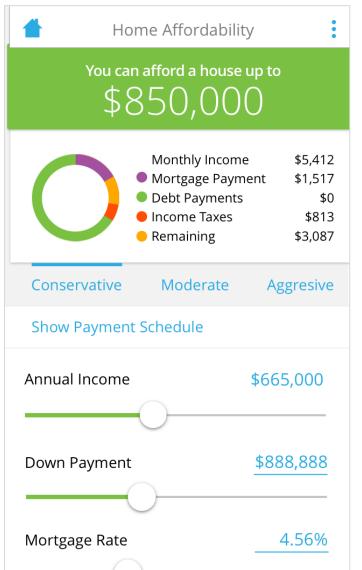


#### Mobile: Designing for This Generation

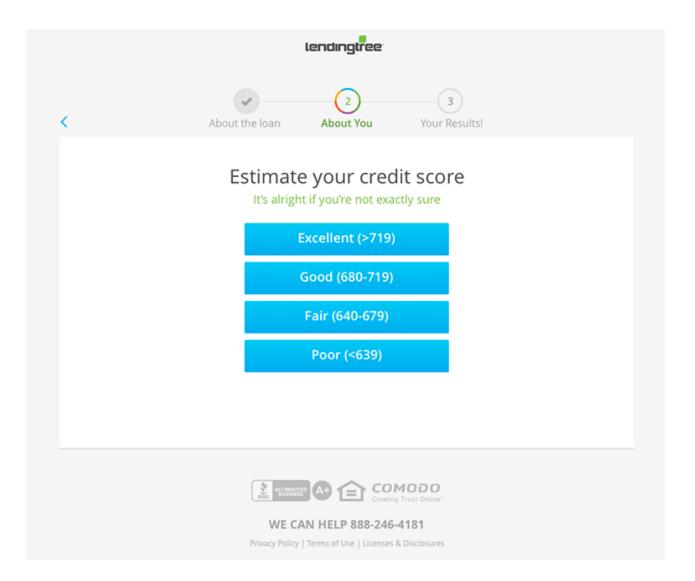
Work closely with Product to embed customer and lender research more deeply into our product creation

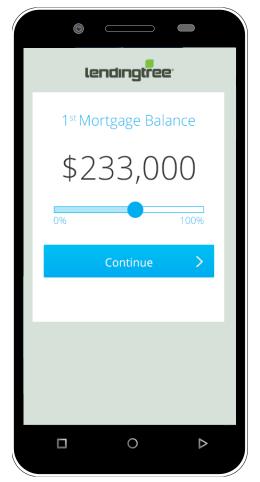


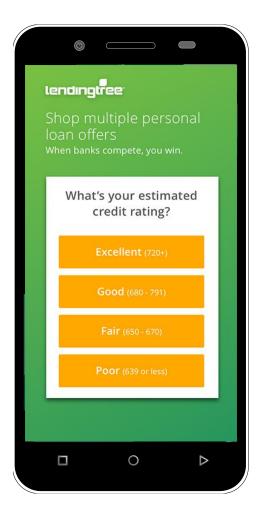




### Ease of Use & Interactivity

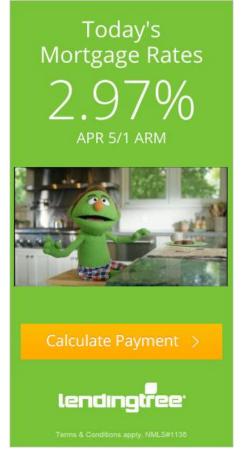




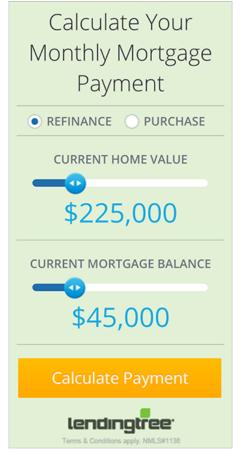


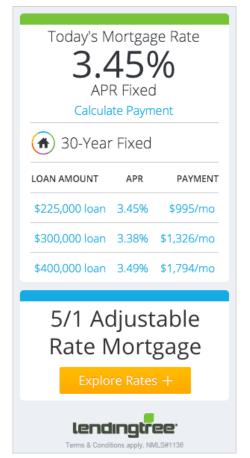


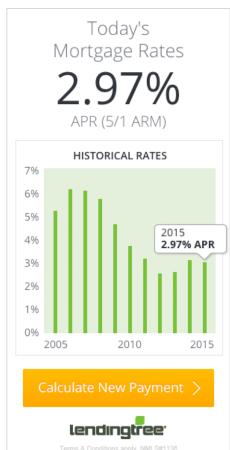
#### Bountiful Testing Based On Grounded Hypotheses





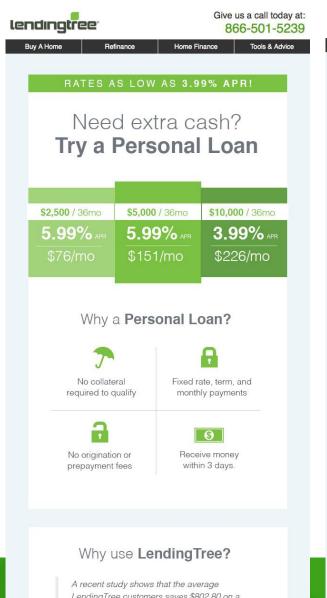




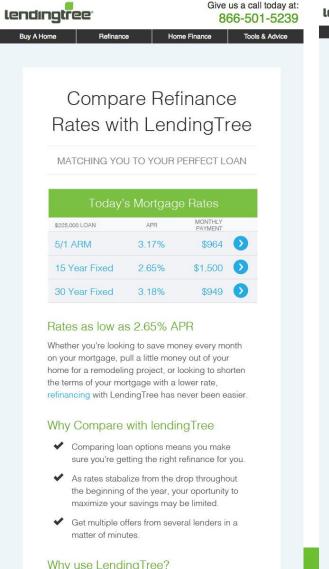


Give us a call today at:

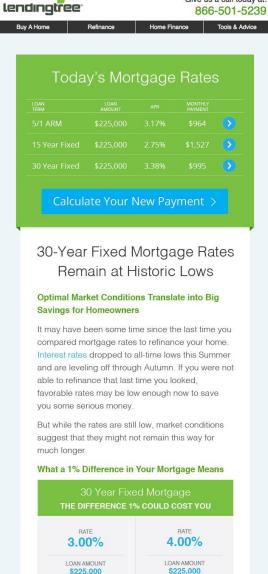
### The Right Messaging at the Right Time







A recent study above the sucress I anding Tree



















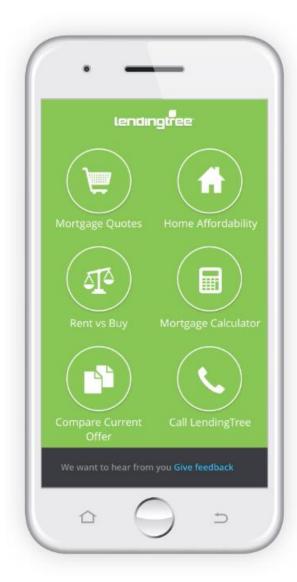
















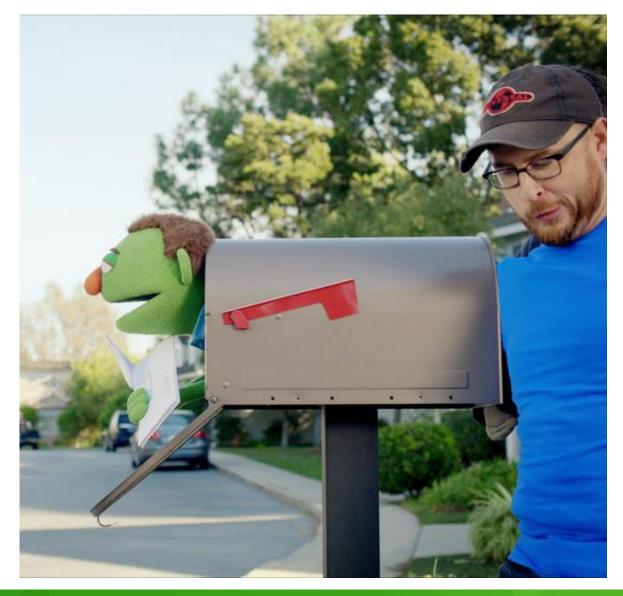






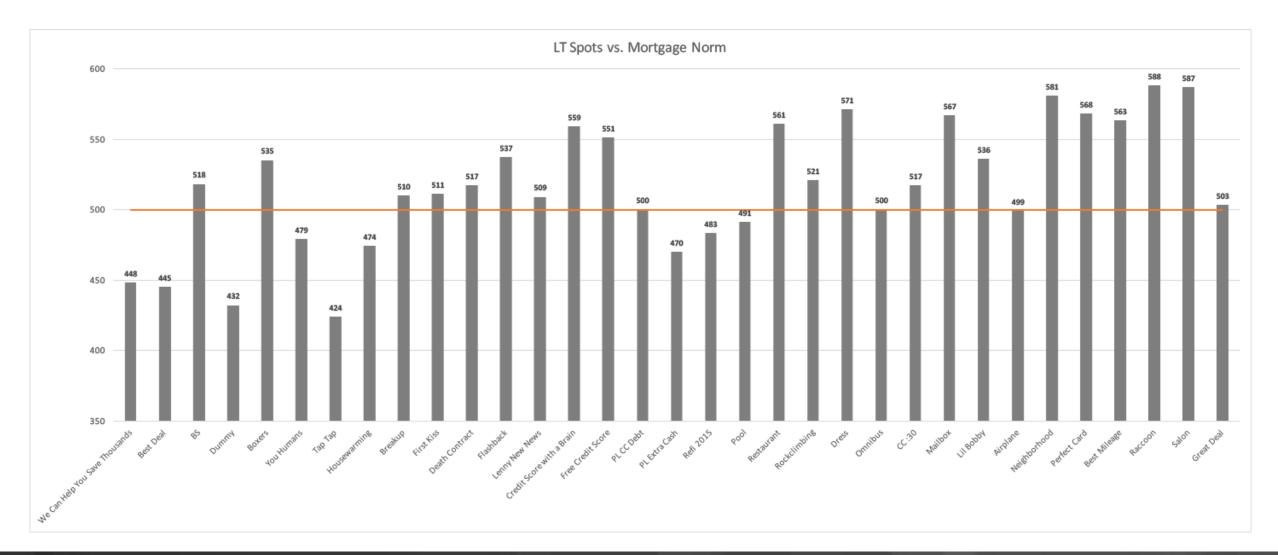


Terms & Conditions apply. NMLS#1136

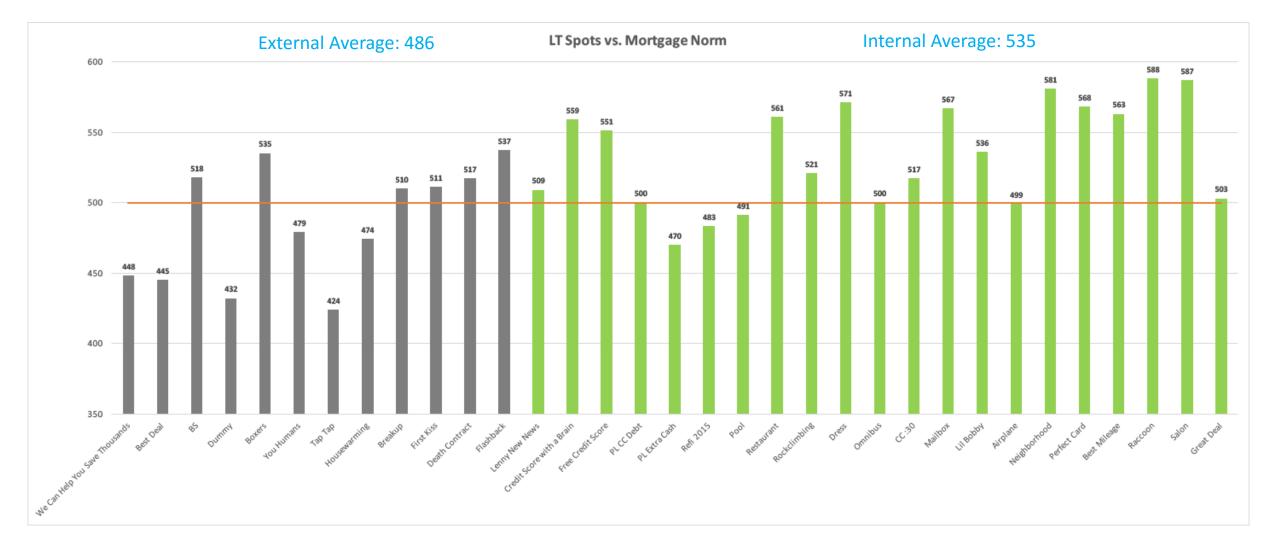




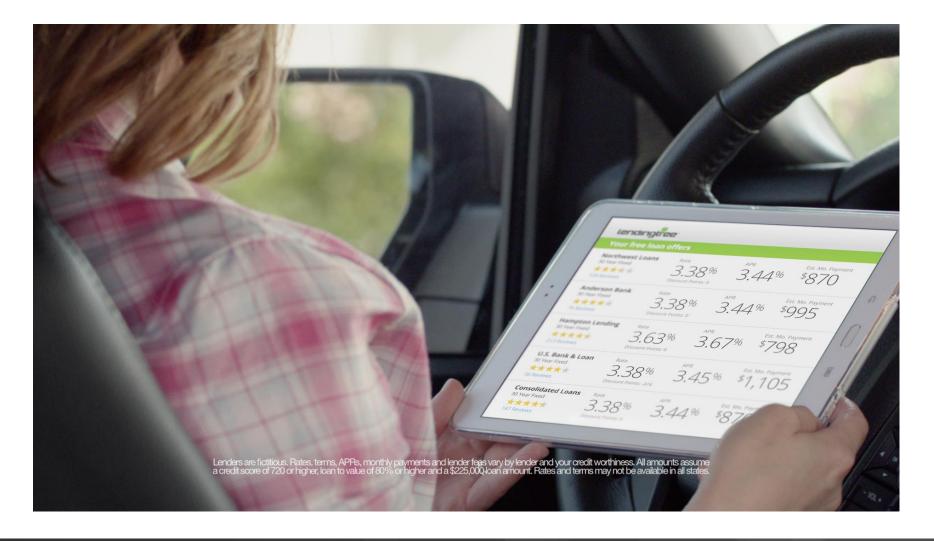
We track based on quantitative conversion metrics (performance after spots air), more qualitative metrics\*, and long-term awareness



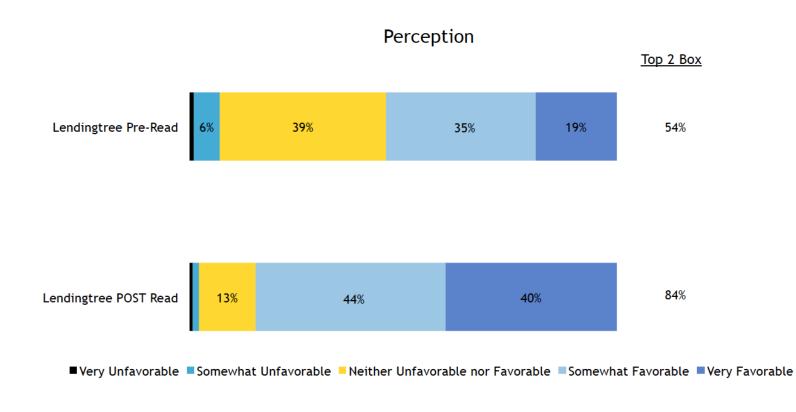
#### Production Savings: ~40%+ doubled spot count



**Pushing mobile.** Dual screen phenomenon.



Clearly explaining value prop. Aided ad awareness is high but many users still think of us as a lender. In a 2016 survey, we found that consumer understanding of what it is LendingTree actually does, ultimately leads to higher consideration. In 2016 and beyond, you'll see a lot more push to include our value prop trickled into the commercials to help clarify what it is we do.



At the end of our study, respondents read a detailed description of LendingTree. Favorability scores increased by 30% to 84%. This suggests that initially respondents did not have as good an understanding of what LendingTree does. The lift in favorability is at least partially attributable to the detailed description.

Q12. Now that you have read this description of LendingTree, please rate your perception. (Base: Total Sample, n=601)

#### Coupled With Hard-working Direct Response

Compliment our branded spots with low-cost, DR spots.

























# lendingtree®



Technology

Paul Tyma, Ph.D., Chief Technology Officer

## Technology at the Core

- Re-envision the technology platform as a key enabler of the business
- Ground up Core Infrastructure rebuild
- Intelligence Driven Platform
- World Class Talent



#### Rebuild Core Infrastructure

- Re-architecture Using the State of the Art
- Hardware and Software have fundamentally changed
  - We're moving with Technology
- Opportunity for us in terms of performance, stability, and agility
- World class Testing platform
- Attract Top Talent



#### Rebuild Core Infrastructure

- Re-Building the Heart
- Ground-up re-architecture of the LendingTree Exchange
- 100x performance increase opens new opportunities for real-time analysis
  - Analyze available loans during form completion
- Better match borrowers with the right lender
- Reduced Infrastructure Costs



#### Intelligence Driven Platform

#### We are a Data Company

- "If we have data, let's look at data. If all we have are opinions, let's go with mine." Jim Barksdale
- Constant evolution with changing consumer needs and interests
- Internal Analytics Platform to Monitor all aspects of the Tech Ecosystem

#### Prediction

- What a consumer wants
- Where the market is headed
- Predict needs, anticipate actions

#### Evolving the Brain

- Take our MyLendingTree experience to the next level of anticipatory computing
- Aggregate multiple data sources to get a full picture of a customer's financial situation
- Recommendations across lending and financial goals
- Predict Needs and Preemptively Offer Solutions



#### Talent

■ Raise the hiring bar – immediate and significant

Evolve and grow our existing engineering team

 Identify technical leaders and give them ownership and accountability

College recruiting

Build a World Class Engineering Organization



#### **Technology Drives Innovation**

- Huge opportunity to enable the acceleration of innovation and new product launches throughout the organization
- Rebuild and re-architect our core systems when customer and lender value can be created
- Enable the Product, Marketing, and Sales to think Bigger
- Attract the top talent to LendingTree by using cutting-edge technologies, high-value products, and keeping our hiring bar high
- Give confidence to the organization as a whole that Technology is a solid driver of the business



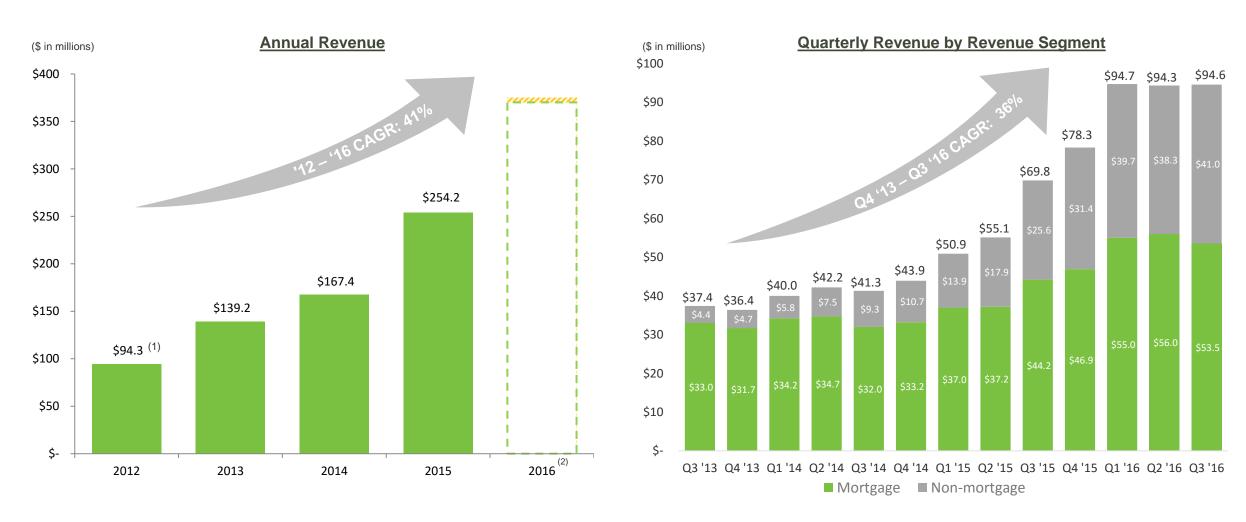
# lendingtree®



Financial Outlook

Gabe Dalporto, Chief Financial Officer

#### Strong and Consistent Revenue Growth



<sup>1)</sup> Reflects "Adjusted Exchanges" revenue which is non-GAAP. GAAP revenue for such period was \$77.4mm. For definitions and reconciliations of this measure please refer to our Q4 '13 earnings press release dated 3/10/14.

2) Reflects company quidance as of Q3 '16 earnings release.



#### Focus on Growing VMM Dollars

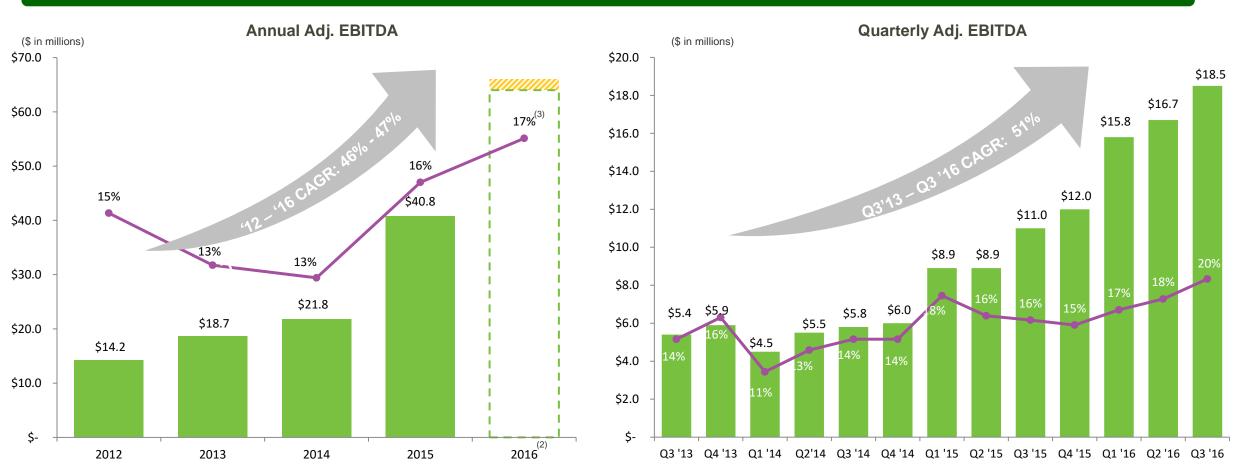


- 1) 2012 variable marketing expense is adjusted to use Adjusted Exchanges revenue rather than revenue for the calculation.
- 2) Based on company guidance as of Q3 '16 earnings release
- 3) Calculated off of the midpoint of company VMM and Revenue guidance



### Attractive and Expanding EBITDA Margins

#### Rapid Growth in Adjusted EBITDA Profitability<sup>(1)</sup>



Note: 2012 figure reflects Adjusted Exchanges EBITDA which is defined as Adjusted EBITDA from continuing operations, plus modeled revenue for leads provided to HLC, minus the selling and marketing expense allocated to HLC.

- 1) See appendix for reconciliation to net income(loss) from continuing operations.
- 2) Based on company guidance as of Q3 '16 earnings release
- 3) Calculated off of the midpoint of company EBITDA and Revenue guidance



## lendingtree®

Guidance

## 2016 Guidance Update

#### Includes ~6 weeks CompareCards results

(millions)	Previous 2016 as of 10/27	Revised 2016	Q4 '16
Revenue	\$370 - \$375	\$379 - \$382	\$96 - \$98
TREE ex CompareCards		\$373 - \$375	\$89 - \$91
VMM (% margin)	<b>\$134 - \$137</b> <i>(35%)</i>	<b>\$139 - \$141</b> <i>(37%)</i>	<b>\$35 – \$37</b> <i>(36%)</i>
TREE ex CompareCards		\$137 - \$139	\$33 – \$35
Adj. EBITDA (% margin)	<b>\$64 - \$66</b> (16%)	<b>\$67 - \$68</b> (18%)	<b>\$16 - \$17</b> (18%)
TREE ex CompareCards		\$66 - \$67	\$15 - \$16

#### FY 2016 Pro Forma Estimates<sup>(1)</sup>

#### Assumes CompareCards transaction completed on 1/1/16

(millions)	lendingtree*	comparecards	Consolidated
Revenue	\$373 - \$375	\$70 - \$75	\$443 - \$450
Adj. EBITDA	\$66 - \$67	\$14 - \$16	\$80 - \$83
% Margin	18%	21%	18%

<sup>1)</sup> Assumes CompareCards transaction was completed on 1/1/16, subject to year-end results and audit

## Introducing 2017 Guidance & 2020 Targets

(millions)
Revenue
Y/Y Growth
VMM
% Margin
Adj. EBITDA
% Margin
Y/Y Growth

2017 Guidance <sup>(1)</sup>
\$500 - \$520
15%
\$175 - \$185
35%
\$93 - \$97
19%
17%

2020 Targets <sup>(2)</sup>
\$800 - \$900
~15% - 20%
\$300 - \$325
~35% - 40%
\$175 - \$200
~20% - 25%
~22% - 29%



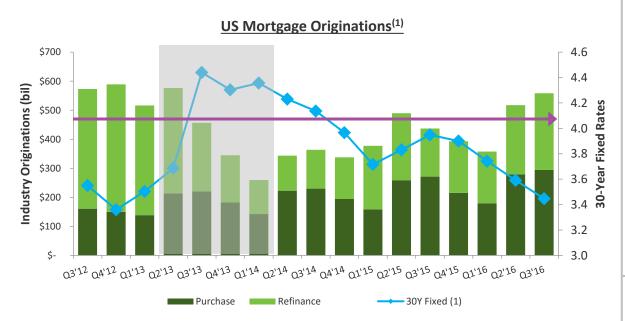
<sup>1)</sup> Growth rate assumes CompareCards transaction was completed on 1/1/16, subject to year-end results and audit.

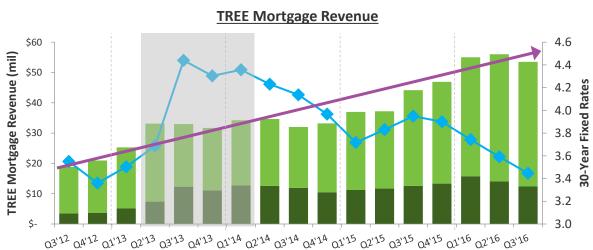
<sup>2)</sup> Growth rates reflect 3-year CAGR from 2017-2020

## lendingtree®

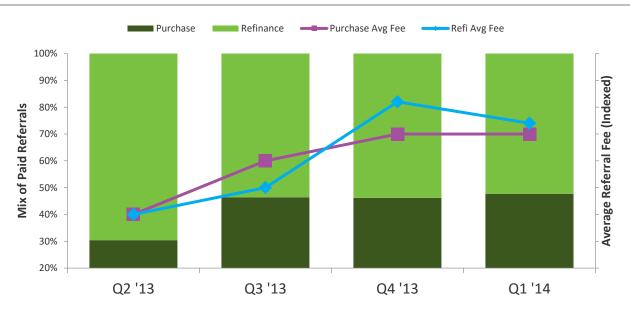
Long Term Projections by Category

### Mortgage: Growth in a Rising Rate Environment





- We've seen it before
- Growth moderates, not stops, as refinancing slows
- Wallet-share growth accelerates as lenders:
  - Increase bids & expand filters
  - Shift resources to Purchase & Home Equity
- Our network & value prop are stronger than ever





## How we get there: Mortgage

	2013	2014	2015	2016 est	2017 est	2020 Target <sup>(3,4)</sup>
Industry Originations <sup>(1)</sup>	\$1.9T	\$1.3T	\$1.7T	\$1.9T	\$1.6T	\$1.5T
Y/Y Growth	(10%)	(31%)	30%	12%	(15%)	(2%)
TREE Originations <sup>(2)</sup>	\$9.6B	\$13.3B	\$19.5B	\$22.7B	\$22.5B	\$37.5B
Market Share	0.5%	1.0%	1.1%	1.2%	1.4%	2.5%



<sup>1)</sup> Source: Mortgage Bankers Association, Fannie Mae, Freddie Mac

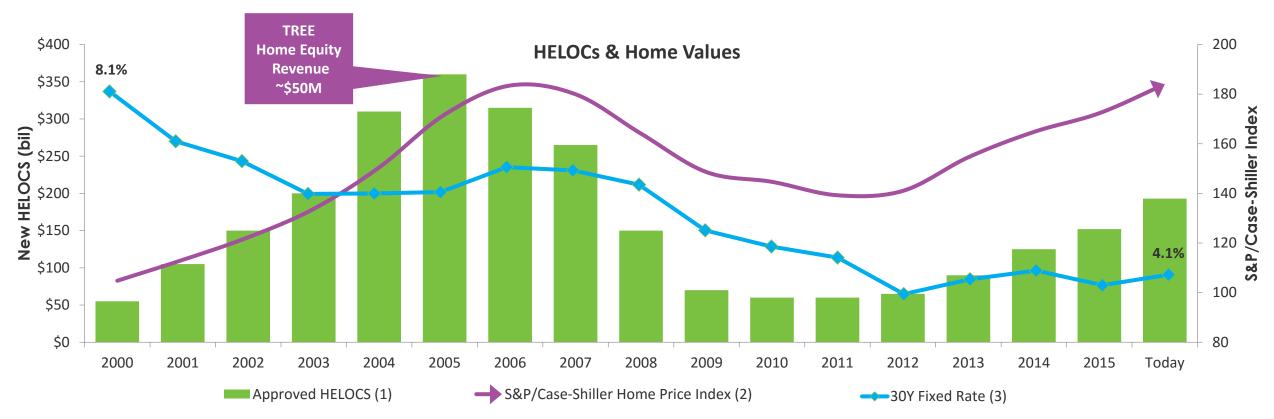
<sup>2)</sup> Source: Lender-reported funding data and company estimates

<sup>3)</sup> Growth rates reflect 3-year CAGR from 2017 – 2020

<sup>4) 2020</sup> industry originations reflect company estimate

#### Home Equity: Primed for Growth

- Home values approaching all-time highs & climbing, creating equity
- Rising mortgage rates make home equity more attractive than refinancing



1) Source: CoreLogic

?) Source: St. Louis Federal Reserve

3) Source: Freddie Mac



## How we get there: Home Equity

	2014	2015	2016 est	2017 est	2020 Target <sup>(3,4)</sup>
Industry Originations <sup>(1)</sup>	\$153B	\$180B	\$193B	\$220B	\$300B
Y/Y Growth	1%	18%	7%	14%	10%
TREE Originations <sup>(2)</sup>	\$0.7B	\$1.1B	\$2.2B	\$3.2B	\$7.5B
Market Share	0.5%	0.6%	1.1%	1.3%	2.0%



<sup>1)</sup> Source: Experian Market Intelligence Report

<sup>2)</sup> Source: Lender-reported funding data and company estimates

<sup>3)</sup> Growth rates reflect 3-year CAGR from 2017 – 2020

<sup>4) 2020</sup> industry originations reflect company estimate

### How we get there: Credit Cards

	2014	2015	2016 est	2017 est	2020 Target <sup>(3,4)</sup>
Industry – New Accounts (1)	63M	68M	74M	82M	100M
Y/Y Growth	10%	8%	10%	10%	7%
TREE + CompareCards New Accounts <sup>(2)</sup>	0.2M	0.3M	0.4M	0.5M	1.1M
Market Share	0.3%	0.4%	0.5%	0.6%	1.0%



<sup>1)</sup> Source: Experian Market Intelligence Report

<sup>2)</sup> Source: Issuer-reported approval data and company estimates; includes Compare Cards for all periods.

<sup>3)</sup> Growth rates reflect 3-year CAGR from 2017 – 2020

<sup>4) 2020</sup> industry originations reflect company estimate

### How we get there: Personal Loans

	2014	2015	2016 est	2017 est	2020 Target <sup>(3,4)</sup>
Industry Originations <sup>(1)</sup>	\$104B	\$125B	\$120B	\$125B	\$150B
Y/Y Growth	7%	21%	(4%)	4%	6%
TREE Originations <sup>(2)</sup>	\$0.5B	\$1.7B	\$2.5B	\$3.0B	\$4.5B
Market Share	0.4%	1.4%	2.1%	2.4%	3.0%



<sup>1)</sup> Source: Experian Market Intelligence Report

<sup>2)</sup> Source: Lender-reported funding data and company estimates

<sup>3)</sup> Growth rates reflect 3-year CAGR from 2017 – 2020

<sup>4) 2020</sup> industry originations reflect company estimate

#### How we get there: Other Businesses

## **Sustained Growth Across Existing Verticals**

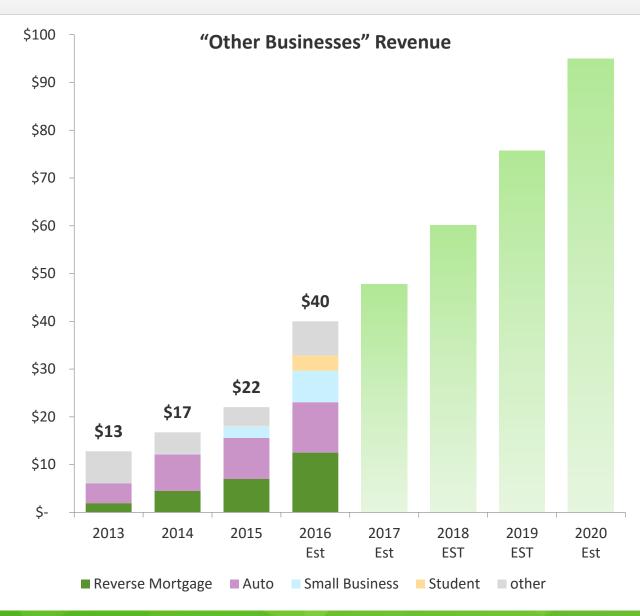
- Reverse Mortgage
- Auto

#### Demonstrated Ability to Layer New Categories

- Small Business
- Student Loans

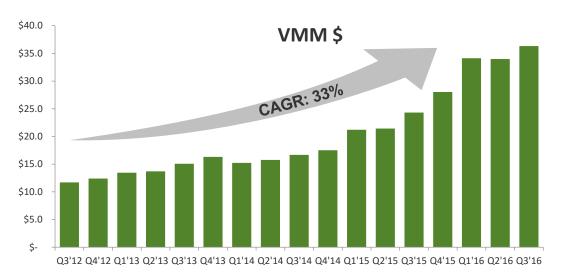
#### Potential for Product Expansion

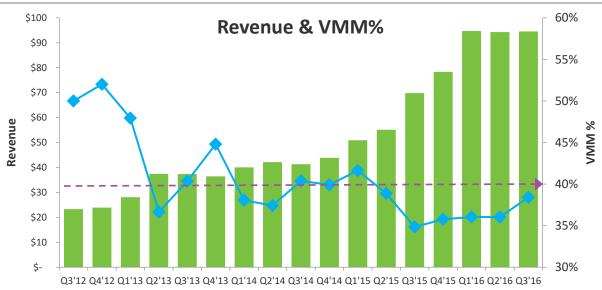
- Pre-Prime Solutions
- Other Adjacencies





## Margin Profile: Focus on VMM \$ Growth not VMM%

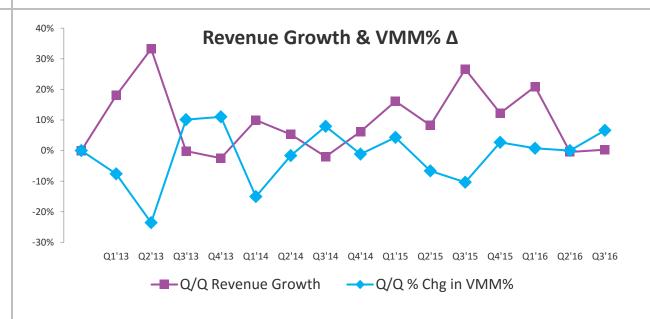








- VMM% converges to ~40% over long stretches of time
- Margin contraction/expansion mirrors growth velocity
- Short-term volatility subject to market conditions





#### Substantial Leverage in Operating Expenses

#### **Tremendous Leverage in G&A**

Controlling Overhead

#### **Linear Growth in Sales**

Supporting New & Larger Lender Partnerships

#### **Modest Expansion in Marketing**

Expanding New & Under-Penetrated Channels

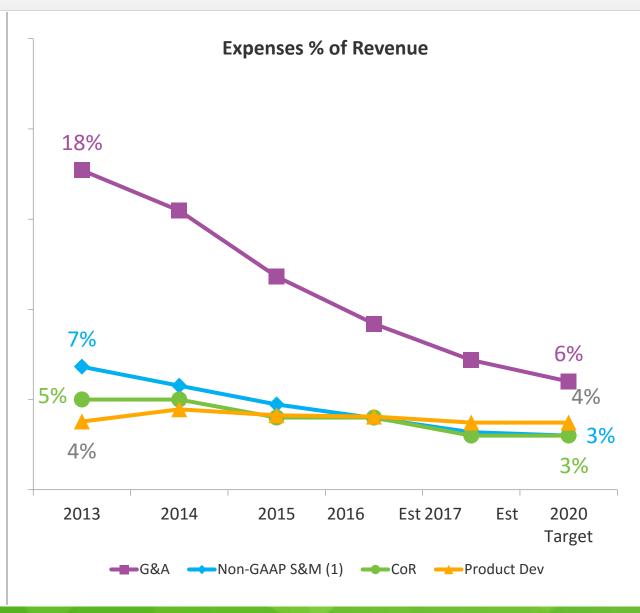
#### **Investment in Engineering & Innovation**

**Building Truly Great Products** 

#### **Variable Cost of Revenue**

Transactional Costs Supporting Growth

1) Non-GAAP selling & marketing expense excludes paid media and advertising. See appendix for reconciliation. GAAP selling and marketing expense of





#### Clear Path to 2020

(millions)	2017 Guidance <sup>(1)</sup>	2020 Targets <sup>(2)</sup>
Revenue	\$500 - \$520	\$800 - \$900
Y/Y Growth	15%	~15% - 20%
VMM	\$175 - \$185	\$300 - \$325
% Margin	35%	35% - 40%
Adj. EBITDA	\$93 - \$97	\$175 - \$200
% Margin	19%	20% - 25%
Y/Y Growth	17%	~25%



<sup>1)</sup> Growth rate assumes CompareCards transaction was completed on 1/1/16, subject to year-end results and audit.

<sup>2)</sup> Growth rates reflect 3-year CAGR from 2017-2020

### **Business Highlights**

#### Continued **Penetration & Market Share Gains** driven by:

Forward Thinking Strategy	<ul> <li>Expanded offerings</li> <li>Stronger consumer relationships</li> <li>Reimagined consumer experience</li> <li>Conversion funnel optimization</li> </ul>
Strong Lender Partnerships	<ul><li>Heavy focus on lender success</li><li>Wallet-share growth</li><li>New partnerships</li></ul>
World Class Marketing Machine	<ul> <li>Industry-leading brand awareness</li> <li>Analytically driven team</li> <li>Big opportunities in product breadth &amp; channel expansion</li> </ul>
Technology as Innovation Enabler	<ul><li>High-performing &amp; flexible infrastructure</li><li>Enabling innovation</li></ul>
Strong Financial Discipline	<ul> <li>World-class exchange analytics</li> <li>Prudent investment and capital allocation</li> <li>Sustained operating leverage</li> </ul>



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Group Q&A

#### For more information please contact:

**Trent Ziegler** 

VP – Investor Relations

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704-943-8294

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Non-GAAP Reconciliations

## Non-GAAP Adjusted EBITDA Reconciliation

	Year Ending December 31,				2016				
(Amounts in millions)		2012	2013	2014	2015	!	Q1	Q2	Q3
Adjusted Exchanges EBITDA <sup>(1)</sup>	\$	14.23	-	-	-		-	-	-
Adj: Combined Revenue and Marketing		(10.94)	-	-	-		-	-	-
Adj: Shared compensation costs allocated to HLC		0.49	-	-	-		-	-	-
Adjusted EBITDA	\$	3.78 \$	18.72 \$	21.83 \$	40.82	   \$	15.80 \$	16.66 \$	18.45
Adjustments:									
Depreciation		(4.11)	(3.50)	(3.25)	(3.01)		(1.00)	(1.17)	(1.29)
Amortization of intangibles		(0.36)	(0.15)	(0.14)	(0.15)	 	(0.03)	(0.07)	(0.17)
Interest expense		(0.88)	(0.02)	(0.00)	(0.17)	 	(0.14)	(0.14)	(0.14)
Income tax (expense) benefit		1.48	0.45	0.48	22.97	 	(4.80)	(3.57)	(6.73)
Impairment of long-lived assets		0.00	0.00	(0.81)	0.00	l I	0.00	0.00	0.00
Discretionary cash bonus		0.00	(0.92)	0.00	0.00	l I	0.00	0.00	0.00
Trust contribution		0.00	(0.35)	0.00	0.00	 	0.00	0.00	0.00
Non-cash compensation		(4.59)	(5.63)	(7.28)	(8.37)	 	(2.63)	(2.43)	(2.35)
Loss on disposal of assets		(0.74)	(0.17)	(0.28)	(0.75)	 	(0.13)	(0.14)	(0.12)
Estimated settlement for unclaimed property		0.00	0.00	0.00	(0.13)	 	0.00	0.00	0.00
Acquisition expense		0.00	0.00	(0.06)	(80.0)	 	0.00	(0.14)	(0.36)
Restructuring and severance		0.06	(0.16)	(0.37)	(0.42)	 	0.00	(0.07)	0.00
Litigation settlements and contingencies		3.10	(8.96)	10.62	0.61	 	(0.17)	0.08	(0.02)
Net income (loss) from continuing operations	\$	(2.25) \$	(0.67) \$	(0.49) \$	51.32	\$	6.91 \$	9.00 \$	7.28



<sup>1) 2012</sup> figure reflects Adjusted Exchanges EBITDA which is defined as Adjusted EBITDA from continuing operations, plus modeled revenue for leads provided to HLC, minus the selling and marketing expense allocated to HLC.

## Pro Forma Adjusted Exchanges Reconciliation

	Yea	ar Ending Dec	ember 31,	2016						
(Amounts in millions)	2012	2013	2014	2015	Q1	Q2	Q3			
Revenue	77.4	NA	NA	NA	NA	NA	NA			
Mortgage Revenue	61.2	123.1	134.1	165.3	55.0	56.0	53.5			
Adjustment: Modeled revenue for leads sent to HLC	16.9	-	-	-	-	-				
Adjusted Mortgage Exchange Revenue	78.0	123.1	134.1	165.3	55.0	56.0	53.5			
Non-mortgage revenue	14.6	15.5	33.3	88.9	39.7	38.3	41.0			
Corporate Revenue	1.7	0.6	-	- [	-	-	-			
Total Adjusted Exchanges Revenue	94.3	139.2	167.4	254.2	94.7	94.3	94.6			
Selling & Marketing Expense	48.9	91.1	112.7	172.8	65.1	64.5	62.8			
Exchanges Marketing Expense	41.3	80.7	102.2	159.2	60.6	60.3	58.2			
Adjustment: Shared Variable Marketing Allocated to HLC	5.9	-	-	-	-	-	-			
Adjusted Exchanges Marketing Expense	47.2	80.7	102.2	159.2	60.6	60.3	58.2			
Other Marketing	7.7	10.4	10.6	13.6	4.5	4.2	4.6			
Adjusted EBITDA	3.8	18.7	21.8	40.8	15.8	16.7	16.7			
Adjustment: Combined Revenue & Marketing	10.9	-	-	- !	-	-	-			
Adjustment: Shared Compensation Costs Allocated to HLC	(0.5)	-	-	-	-	-	-			
Adjusted Exchanges EBITDA	14.2	18.7	21.8	40.8	15.8	16.7	18.5			



## Reconciliation of Variable Marketing Margin & VMM%

	Year Ending December 31,				2016						
(Amounts in millions)		2013		2014	2015		Q1		Q2		Q3
Variable Marketing Margin	\$	58.4	\$	65.1	\$ 94.8	\$	34.1	\$	34.0	\$	36.3
Variable Marketing Margin % of revenue		42%		39%	37%		36%		36%		38%
Adjustments:											
Cost of revenue	\$	(6.5)	\$	(7.9)	\$ (9.4)	\$	(3.5)	\$	(3.5)	\$	(3.4)
Non-variable selling and marketing expense (1)	\$	(10.3)	\$	(10.4)	\$ (13.4)	\$	(4.5)	\$	(4.2)	\$	(4.6)
General and adminstrative expense	\$	(24.7)	\$	(25.9)	\$ (30.0)	\$	(9.3)	\$	(8.6)	\$	(9.0)
Product Development	\$	(5.3)	\$	(7.5)	\$ (10.5)	\$	(3.9)	\$	(3.8)	\$	(3.7)
Depreciation	\$	(3.5)	\$	(3.2)	\$ (3.0)	\$	(1.0)	\$	(1.2)	\$	(1.3)
Amortization of intangibles	\$	(0.1)	\$	(0.1)	\$ (0.1)	\$	(0.0)	\$	(0.1)	\$	(0.2)
Restructuring and severance	\$	(0.2)	\$	(0.4)	\$ (0.4)	\$	-	\$	(0.1)	\$	-
Litigation settlements and contingencies	\$	(9.0)	\$	(10.6)	\$ 0.6	\$	(0.2)	\$	0.1	\$	(0.0)
Interest expense	\$	(0.0)	\$	(0.0)	\$ (0.2)	\$	(0.1)	\$	(0.1)	\$	(0.1)
Income tax expense	\$	0.4	\$	0.5	\$ 23.0	\$	(4.8)	\$	(3.6)	\$	(6.7)
Net income (loss) from continuing operations	\$	(0.7)	\$	(0.5)	\$ 51.3	\$	6.9	\$	9.0	\$	7.3
Net income from cont. ops \$% of revenue		-1%		0%	20%		7%		10%		8%



## Reconciliation of Non-GAAP Selling & Marketing Expense

(Amounts in millions)	2	2013	2014	2015		
Non-GAAP Selling & Marketing Expense	\$	10.3	\$ 10.4	\$	13.4	
Adjustments:						
Variable Marketing Expense	\$	80.8	\$ 102.3	\$	159.4	
Selling & Marketing Expense	\$	91.1	\$ 112.7	\$	172.8	



